www.southamptonclimbingclub.org
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SCC – Guidance on Refunds

For most events, we use club funds to block-book accommodation, lessons and so on. We then set-up a page on the club's website so that members can pay for their space. Unfortunately we are unable to give members refunds in the event that they are no longer able to attend. Even though the amounts involved are typically small, to repeatedly issue refunds and run events at a loss would gradually erode the club's funds. Moreover, administering refunds would significantly add to the workload of volunteer committee members, especially the treasurer.

As such, if you have booked for an event (such as a meet or a training event) and find that you can no longer attend, we suggest that you see if another club member can take your place and pay you the cost. The easiest way to do this is to put a post on the page of the SCC Facebook Group. If you are not a Facebook user, we are happy to help you to try and do this (with sufficient notice). In the case you find a member willing to take your space, you and that member are jointly responsible to inform a committee member that the participant list of the corresponding meet needs to be updated. Under no circumstances should places on SCC meets be traded at a price higher than the price of the meet on the SCC website.

We would also generally recommend that when you are making plans to go away with the club, you consider taking out travel insurance for the trip – especially for more expensive foreign meets.